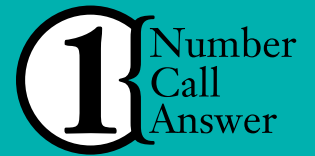


METHODIST HEALTHCARE  
Patient Placement Services

www.SAHealth.com/PPS



210-575-ADMT<sup>(2368)</sup>  
Or Toll Free<sup>(2368)</sup>  
877-575-ADMT

Patient Management Center  
**Customer Satisfaction Survey**

Thank you for using the Patient Management Center in the transfer of your patient on \_\_\_\_\_. The Methodist Healthcare Patient Placement Specialists are interested in your evaluation of our service. Please take a moment to complete the following survey.

**Please rate the following:**

	Excellent	Very Good	Good	Fair	Poor
① Courtesy and helpfulness of the Placement Specialist who answered the phone to arrange the transfer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
② Placement Specialist knowledge and skill in the transfer process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
③ Professionalism of the Placement Specialist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
④ Interaction with the physician accepting your patient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
⑤ Overall quality of the Patient Placement Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
⑥ Did our service meet your expectations?	<input type="radio"/> Yes	<input type="radio"/> No			
⑦ Overall, did this service ease access to Methodist Healthcare System?	<input type="radio"/> Yes	<input type="radio"/> No			
⑧ Where was the patient transferred from?	<input type="radio"/> ER	<input type="radio"/> Home	<input type="radio"/> Inpatient	<input type="radio"/> Clinic	<input type="radio"/> Other
	<i>If other, please describe:</i>				

**We appreciate your comments and suggestions for improvement.**

**Please click the SUBMIT button to send your completed form to Methodist Healthcare Patient Placement Services.**

If you have questions, please call Susan Sewell, Vice President of Patient Management Services at 210-575-4518 or email to Susan.Sewell@MHSHealth.com.